



## California Consumer Privacy Act (CCPA) Metrics

Last updated: June 28, 2024

In accordance with the California Consumer Privacy Act of 2018, as amended (“CCPA”), Interactive Data, LLC (“IDI”) compiles certain metrics related to CCPA consumer requests for the previous calendar year.

We processed requests in accordance with the CCPA, which does not apply to certain information, including that which is collected, processed, sold, or disclosed pursuant to the Gramm-Leach-Bliley Act (GLBA), subject to the Driver’s Privacy Protection Act of 1994 (DPPA), publicly available information as defined by the CCPA, and data that is deidentified or aggregate consumer data.

The following metrics are for requests we received from all individuals for the previous year.

Category	Requests Received	Requests Fulfilled in Whole or in Part*	Mean # of Days for Response	Median # of Days for Response
Request to Know	11	4	8.1	3
Request to Delete	25	5	7.7	3
Request to Opt-Out	96	29	9.9	4
Request to Correct**	N/A	N/A	N/A	N/A
Request to Limit***	N/A	N/A	N/A	N/A
Request to Appeal	1	0	0	0

\* For a breakdown of requests denied, please see the chart below.

\*\* As stated in our Privacy Policy, we may treat requests to correct as requests to delete.

\*\*\* As stated in our Privacy Policy, we do not collect, use, disclose, sell, share, or disclose the “sensitive personal information” of California residents, as that term is defined by the CCPA.

Category	Requests Denied (Unable to verify)	Requests Denied (not made by consumer)	Requests Denied (Information exempt)	Requests Denied (other)*
Request to Know	6	0	0	1
Request to Delete	19	0	0	1
Request to Opt-Out	50	0	0	17
Request to Appeal	0	0	0	1

\* All requests in this category were determined to be either duplicates of the same request previously made by the individual, where our response to the individual’s request would be identical to our response to their previous request, or constituted a request made by an individual for whom we did not collect, process, sell, share, or disclose any personal information.