



California Consumer Privacy Act (CCPA) Metrics

Last updated: July 1, 2023

In accordance with the California Consumer Privacy Act of 2018, as amended (“CCPA”), Interactive Data, LLC (“IDI”) compiles certain metrics related to CCPA consumer requests for the previous calendar year.

We processed requests in accordance with the CCPA, which does not apply to certain information, including that which is collected, processed, sold, or disclosed pursuant to the Gramm-Leach-Bliley Act (GLBA), the Driver’s Privacy Protection Act of 1994 (DPPA), “publicly available” information as defined by the CCPA, and data that is deidentified or aggregate consumer data.

The following metrics are for requests we received from all individuals for the previous year.

| Category | Requests Received | Requests Fulfilled in Whole or in Part* | Days for Response** |
|--------------------|-------------------|---|---------------------|
| Request to Know | 15 | 8 | 6.3 |
| Request to Delete | 51 | 23 | 6.1 |
| Request to Opt-Out | 44 | 18 | 6.8 |
| Request to Correct | 0 | N/A | N/A |
| Request to Limit | 0 | N/A | N/A |

* For a breakdown of requests denied, please see the chart below.

** Median number of days to respond.

| Category | Requests Denied (Unable to verify) | Requests Denied (not made by consumer) | Requests Denied (Information exempt) | Requests Denied (other)*** |
|--------------------|------------------------------------|--|--------------------------------------|----------------------------|
| Request to Know | 6 | 0 | 0 | 1 |
| Request to Delete | 23 | 0 | 0 | 5 |
| Request to Opt-Out | 24 | 0 | 0 | 2 |

*** All requests in this category were determined to either be duplicates of the same request previously made by the individual, where our response to the individual’s request would be identical to our response to their previous request, or constituted a request made by an individual for whom we did not collect, process, sell, or disclose any personal information.