



## California Consumer Privacy Act (CCPA) Metrics

Last updated: July 1, 2021

In accordance with the California Consumer Privacy Act of 2018, as amended (“CCPA”), Interactive Data, LLC (“IDI”) compiles certain metrics related to CCPA consumer requests for the previous calendar year.

We processed requests in accordance with the CCPA, which does not apply to certain information, including that which is collected, processed, sold, or disclosed pursuant to the Gramm-Leach-Bliley Act (GLBA), the Driver’s Privacy Protection Act of 1994 (DPPA), “publicly available” information lawfully available from a government source, and data that is deidentified or aggregate consumer data.

The following metrics are for requests we received from all individuals for the previous year.

Category	Requests Received	Requests Fulfilled in Whole or in Part*	Days for Response**
Request to Know	24	17	6.5
Request to Delete	49	29	6
Request to Opt-Out	50	33	7

\* For a breakdown of requests denied, please see the chart below.

\*\* Median number of days to respond.

Category	Requests Denied (unable to verify)	Requests Denied (not made by consumer)	Requests Denied (information exempt)	Requests Denied (other)
Request to Know	3	4	0	0
Request to Delete	15	5	0	0
Request to Opt-Out	14	3	0	0